

## Automated Patient Check-in Putnoe Medical Centre

### The Practice

The Practice has 11500 patients at the one surgery. There are 10 doctors and 4 nursing staff. The practice is an established teaching centre and offers a broad and diverse patient profile within a large area of Bedford.



### Questions and Answers

**Q: What were the main reasons for choosing APC?**

**A:** "We purchased the APC system because of its supplier, we have always liked the equipment and services offered and are comfortable with the level of support."

**Q: How did you fund the APC system for your practice?**

**A:** "We funded the system through a prescribing incentive."

**Q: What are your overall thoughts of APC?**

**A:** "We are very happy with the APC system and think it is brilliant. It really helps by giving us time to deal with complex patients. The majority of our patients now use the check-in system including elderly patients. The system reduces stress in our busy reception area. "